

WolfAdmin.com is operated by SheerHosting cc, termed as “we”, “us”, “our” and “WolfAdmin” throughout these Terms and Conditions (“Terms”). Visitors to WolfAdmin.com websites (including, but not limited to wolfadmin.com, wolfadmin.co.za and mightywolf.com), and anyone who makes use of the services offered by WolfAdmin.com (“user”, “you”) are subject to these Terms and Conditions. Usage of our websites and Services offered by WolfAdmin.com constitute full unmodified acceptance of these Terms and Conditions.

Purchasing Our Services

Although we endeavour to accurately market the capabilities of our Services, if after paying for any WolfAdmin.com Service, you decide that particular functionality does not meet your specific requirements due to any lack of detail or errors in our marketing materials, you are entitled to cancel your services and receive a full refund within 7 days of purchase.

Signing up for the Services of WolfAdmin.com without payment having been received by WolfAdmin.com does not constitute a sale.

Payments, Suspension for Late Payments and Non Payment

Payments for periods of Services offered by WolfAdmin.com are due for payment in advance of the start of the period for which the payments are for.

If a purchaser selects debit order as the method of payment:

- Debit order payments will be subject to signing a separate debit order form
- If the first debit order after purchase bounces, or if two debit order attempts bounce in a row, Services offered will be immediately suspended until payment is received by another means such as EFT.
 - Example: If a client has had previous successful debits and a debit order on 31st November for Services 1st to 31st December bounces, and our next debit date is the 10th of December and that also bounces, Services will be suspended immediately.

If EFT is used as the primary payment method:

- If a payment is not received within 5 days into a period not yet paid for, Services offered may be suspended unless alternative arrangements have been made in advance in writing and agreed upon by WolfAdmin.com (for example, WolfAdmin.com may accept a proof of payment prior to suspension in order to postpone suspension).
 - Example: If payment for the period 1st to 31st December is not received by the end of 5th of that December, Services will be suspended on 6th December.

If a payment is made by means of cheque deposit, payment will only be considered as received once the cheque clears.

In the event that your Services are suspended, WolfAdmin.com will continue to charge you the agreed Service fees to retain account and data related to your Services for the period that your account is suspended.

Should outstanding amounts not be received within 30 days of the due date, WolfAdmin.com may, without prejudice to any of its other rights and remedies;

- Take further steps to recover the outstanding amount, including without limitation the use of debt collection mechanisms.

- Cancel your Services and delete any data related to Services offered.

Using WolfAdmin.com

WolfAdmin.com reserves the right to suspend or delete a user's account and/or any/all materials submitted by a user at any time without prior warning, for any reason WolfAdmin.com feels necessary, for reasons including but not limited to fraud. Any user that does not comply with the WolfAdmin.com Terms and Conditions may have their account suspended, permanently removed and/or have legal action taken against them in accordance with law of the Republic of South Africa.

Users understand that use of our Services rely on their own connection to the internet to be correctly functional, and that we do not offer any version of our Services that will function without an internet connection. Whilst we endeavour to deliver quick response times from our servers whilst using our Services, it is the responsibility of the user to make sure their own internet connection is reliable and fast enough to make use of our Services.

Service Delivery

WolfAdmin.com Services are provided "as is" and "as available", we do not warrant or guarantee that Services will be available at all times, be free of errors, or be free of security flaws and hacks. WolfAdmin.com will use its best endeavours to avoid and prevent the aforementioned, but makes no guarantees.

WolfAdmin.com has chosen third party entities to manage and maintain servers we use that our Services run on, and although we believe we have chosen tested and reliable sources, the up-time of our hosting providers' Services does determine the up-time of our Services. Although every effort is made to minimize the risk of any downtime, we take no responsibility for damages of any nature caused by any down-time of WolfAdmin.com. Should any down-time occur, we will endeavour to resume Services as quickly as possible.

Privacy

WolfAdmin.com may electronically collect and store personal information that is filled into any of our forms or provided to us voluntarily by any other means. Personal information includes:

- Name and Surname
- Birth Date
- ID Number or Passport Number
- Physical or Postal Addresses
- Telephone or Mobile numbers
- Email Address
- IP Address
- Bank Details

WolfAdmin.com will not share any personal information you provide to us, including personal information of any of your customers, with any third party entity without your consent or through due legal process.

Personal information entered by customers of users (for example, when making use of an online shop powered by WolfAdmin.com) will be made available to the respective user. WolfAdmin.com will not provide this information to any third party without consent of the

user or through due legal process, but takes no responsibility for any actions that its users do with that personal information.

Users signing up for free or paid Services warrant that, by default, their email address is initially subscribed to the general mailing list of WolfAdmin.com as well as certain WolfAdmin.com related email notification lists until they unsubscribe by request or by indicating so in their preferences while logged in.

Security

You agree and warrant that your login username and password shall be used for personal use only, and will not be disclosed to any third party entity. In the event that you are made aware of a compromised password, you will change this password or inform the appropriate user that their password should be changed.

Any person that attempts to bypass any security features of WolfAdmin.com to access source code, data or areas of WolfAdmin.com they do not have permission to access, including but not limited to another user's account, or delivers or attempts to deliver any code that could affect other users and customers of WolfAdmin.com Services, or WolfAdmin.com Services or source code, shall be prosecuted and civil damages shall be claimed in the event that WolfAdmin.com suffers any damage or loss.

Should you find any security flaws or security related bugs in any of the WolfAdmin.com Services, you agree to report these to WolfAdmin.com immediately.

Data Backups

WolfAdmin.com endeavours to take reasonable endeavours to prevent any loss of data. Our data centres used to host WolfAdmin.com do periodic backups, and we will endeavour to take additional precautions to protect data over time. However, it is your obligation to keep copies of critical financial data. WolfAdmin.com will not be liable for any loss or damages of any kind caused as a result of loss of data, or any part thereof, for any reason whatsoever.

On cancellation of your Services, WolfAdmin.com will delete all data related to those Services. Should you wish to retain your data, you may request that we provide you with a backup of all your data. Should you wish to temporarily deactivate your Services, you may request that WolfAdmin.com retain your data on our servers ready for re-activation or download, which may incur a fee.

Changes to Terms and Conditions

WolfAdmin.com may at any time change these Terms and Conditions or any part thereof without notice. It is your responsibility to ensure you are satisfied with the Terms and Conditions, and to refrain from use of, or continued use of WolfAdmin.com should you not be satisfied.

Term and Termination

These Terms and Conditions are effective from the date of publication on the WolfAdmin.com website and shall continue indefinitely, as amended from time to time (as described above), while WolfAdmin.com exists is still in business. WolfAdmin.com reserves the right to terminate these Terms and Conditions and its Services at any time.

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